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## Department of Insurance

## AGENTS BULLETIN NO. 12

## CONTINUING EDUCATION WAIVER FOR ACTIVE DUTY PERSONNEL

Issued: March 24, 2003

## TO: ALL INSURERS AND LICENSEES

FROM: DONNA LEE H. WILLIAMS, COMMISSIONER

With the activation of United States military personnel for service both overseas and to protect our homeland, the Delaware Insurance Department recognizes there are concerns regarding military personnel who hold insurance licenses. We remain cognizant of the fact that some producers may be unable to fulfill certain licensing renewal requirements, especially continuing education requirements. In order to avoid imposing additional burdens and hardships on those who have been called upon to serve their country, I have granted a waiver of insurance continuing education requirements and license renewal requirements, including fees, and the waiver of any fine or sanction for failure to comply with renewal procedures during the year in which a producer is called to active military service. I recognize that waiving such requirements will enable these individuals to immediately return to work and support their families.

I would appreciate your assistance with notifying all your appointed producers that this waiver of insurance renewal license and continuing education requirements exists. The Department is requesting that all affected individuals notify our licensing division upon their return home and provide a copy of their activation order to document our files.

Because the Insurance Department is not notified in advance of activation of military personnel, some non-resident licensees may receive notices of suspension. The records will be corrected upon notice and proof of activation.

Our hearts and prayers go out to those serving in the military and their families during these difficult and uncertain times.

Donna Lee H. Williams, Commissioner